


TTEC Claims Administrator
P.O. Box 2889
Portland, OR 97208-2889

**If you were notified of a Data Security
Incident involving TTEC Services
Corporation, you may be entitled to
benefits from a settlement.**



A proposed settlement has been reached in class action lawsuits against TTEC Services Corporation (“TTEC”) and Health Net, LLC (together, “Defendants”) related to a Data Security Incident that occurred between March and September 2021, and about which Defendants notified potentially impacted individuals in December 2021. The lawsuits claim Defendants are legally responsible for the Data Security Incident, where names, dates of birth, healthcare ID numbers, medical histories, and Social Security numbers of employees and/or clients may have been obtained by unauthorized individuals. The lawsuits assert various legal claims, including negligence, breach of implied contract, invasion of privacy, breach of confidence, unjust enrichment, and violations of state privacy statutes including the California Consumer Privacy Act. Defendants deny these claims and deny they did anything wrong.

You are receiving this Class Notice because you may be a Settlement Class Member. The Settlement Class is defined by the Court as all individuals within the United States (1) whose protected health information or personal identifying information was stored, possessed, or controlled by TTEC; and (2) who were affected by the TTEC Data Security Incident that occurred in approximately March to September of 2021.

Under the terms of the settlement, you can recover the following benefits: (1) a basic Award of \$100.00; (2) a California Settlement Subclass Award of \$100.00 for California residents; (3) 36 months of free identity theft protection, called “Financial Shield,” by Aura; and (4) if you experienced unreimbursed, unauthorized, or fraudulent charges or Out of Pocket Expenses that you believe in good faith were fairly traceable to the Data Security Incident, you may also file a claim for a Reimbursement Award of up to \$5,000.00.

The easiest way to submit a claim is online at **TTECSettlement.com** using your Unique ID found on the front of this postcard. To be eligible, you must complete and submit a valid Claim Form, postmarked or submitted online on or before **Wednesday, September 6, 2023**. You can also exclude yourself or object to the settlement on or before **Monday, July 24, 2023**. If you do not exclude yourself from the settlement, you will remain in the Settlement Class and will give up the right to sue the Defendants over the claims resolved in the settlement. **A summary of your rights under the settlement and instructions on how to submit a claim, exclude yourself, or object are available at TTECSettlement.com.**

The Court will hold a Final Approval Hearing on **August 18, 2023, at 9:00 a.m.** At this hearing, the Court will consider whether the settlement is fair, reasonable, and adequate. The Court will also listen to people who have asked to speak at the hearing. You may attend the hearing at your own expense, or you may also pay your own lawyer to attend, but it is not necessary. The Court could reschedule the hearing to a different date or time without notice, so it is a good idea to regularly check **TTECSettlement.com**.

This notice is a summary. The Settlement Agreement and more information about the lawsuits and settlement are available at **TTECSettlement.com** or by calling toll-free **1-800-391-1531**.